



MAXIMO SOFTWARE UPDATE

ARE YOU RUNNING AN OBSOLETE VERSION OF MAXIMO?

Background

IBM has already withdrawn support for earlier versions of Maximo up to version 6.1. Maximo 6.2 will reach End of Support on 30 September 2013.

The End of Support (EOS) for Maximo version 7.1 has also been announced by IBM and will be effective from 30 April 2015.

After 30 September fixes, patches, and telephone support will no longer be provided by IBM for all versions of Maximo v 6.x. However, Vetasi will continue to provide application support to customers who have a Vetasi Application Support agreement.

All Maximo customers that are currently up-to-date on IBM Subscription and Support are entitled to upgrade to the latest release, v7.5. Version 7.5 includes many product enhancements and also includes a vast range of add-ons and industry solutions, such as the Maximo Scheduler, Health, Safety and Environment add on and new enhanced Industry Solutions.

We encourage you to plan your upgrade now. By upgrading to these replacement products you can take advantage of the valuable functionality that is offered in the latest product release. Furthermore, there is a proven path to upgrade with the IBM Maximo/Tivoli upgrade utility. This upgrade utility is packaged with the core 7.x products and therefore available to you at no cost.

Benefits of upgrading to IBM Maximo Asset Management 7.5

Maximo 7.5 offers significant functionality enhancements in the areas of: asset management, configuration tooling, global deployment, migration tooling, preventative maintenance, planning, reporting, safety, service management, supply chain, and work management.

These enhancements include:

- Public Maps interface, showing assets and work in a Map tab from within the Work Order, Service Request and Scheduler screens.
- Flow control for Work Order tasks, ensuring that tasks cannot be started until the constraints of previous tasks have been fulfilled.
- Online checking of stocked and direct issue materials availability for the currently displayed work order.
- Support for Multiple Assets on a single Work Order.
- Many enhancements to Inventory Management that improve the receiving process, simplify the integration to your financial system and support the use of hard and soft reservations.
- Enhanced workflow (including printing of reports from a workflow action).
- Dynamic User interface, eliminating the need for multiple cloned applications.
- Enhanced Migration Manager, ensuring that configuration changes are seamlessly migrated from your development environment to your test and production environments.

In addition to the core Maximo enhancements mentioned above, we also offer numerous Industry Solutions and Add-ons to Maximo 7.5 that were not available in earlier releases. These include:

- The new IBM Maximo Asset Management Scheduler, where clients can view, schedule, assign and dispatch work orders graphically in a Gantt chart view. The dispatch module also includes a Map interface showing the technicians routing.
- The Maximo HSE add on, including Incident reporting, Investigations, Action Tracking, Management of Change and Work Permits.
- The Maximo Transportation Industry Solution.
- The Maximo Oil & Gas Industry Solution, including the HSE Add On, ISO Failure codes and Drilling Completion.
- The Maximo Utilities Industry Solution, including Spatial, Compatible Unit Estimating and Crew Management.
- The Maximo Nuclear Industry Solution.
- The new Maximo Mobile Suite of Applications.
- Maximo Everyplace, run Maximo from your iPhone or iPad!

[Resources are available for assistance with the upgrade](#)

To further enhance your upgrade experience and planning, we are recommending managed transitions through the Vetasi Professional Services Team that have been trained and are well experienced on the Maximo upgrade process.

[Hosting options are also available to streamline the upgrade process](#)

Once you have upgraded, alternatives are available that provide an excellent way to eliminate capital hardware expenditures and the burden on your local IT infrastructure. Our Maximo Hosting Services provide flexibility and scalability, help maximize long-term ROI, and can enhance performance, availability and security. For additional questions on our Hosting Services, please contact Laurence Vale.

[Extended Maintenance is available if you are not able to upgrade at this time](#)

Please note that if you running Maximo 6.2, are current on IBM Subscription and Support, and are unable to upgrade before September 30, 2013, you do have the option to purchase an annual Extended Service Contract.

If you are running an earlier version of Maximo, Vetasi will continue to support your implementation, but will be unable to provide IBM supplied patches and fixes.

As your solutions partner, we remain dedicated to your success and look forward to working with you to realise the greatest business advantage from IBM Maximo solutions.

Sincerely



James Prior
Managing Director