



Computer Aided Facility Management Solutions

At Vetasi, we know that companies need so much more than a technology system. We work with leading technology providers to bring clients the solutions they need to run their business more efficiently.

SCROLL TO FIND OUT MORE



APEX promises to deliver the most advanced off-the-shelf Computer Aided Facility Management Solution (CAFM) solution available for FM Service Providers. Using **IBM Maximo** work and asset management system and developed by **Vetasi** in partnership with **Cognito iQ** for the mobile workforce management, **APEX** is based on extensive product knowledge and experience of major CAFM projects for companies like MITIE, Integral, Salisbury FM, ISS Technical Services and Vinci FM.

It brings together market leading software IBM Maximo Service Provider with Cognito iQ Mobile and Cognito iQ Operational Performance Management (OPM). Whilst bringing these solutions together isn't new, what's innovative is the working integration which has been developed between them for the first time. This offers significant functionality enhancements in the area of workforce management, including real-time visibility of commercial and health & safety compliance. Providing your clients individual customer agreements and rules to define entitlement of services (KPI's) and pricing or labour rates, making the integrated billing functionality seamless and improving cashflow.



Cognito iQ Operational Performance Management (OPM)

Cognito iQ OPM takes real-time mobile workforce data from Cognito iQ Mobile or other mobile workforce solutions, and presents it in a series of clear, easy to understand dashboards and reports. The application enables users to drill down into granular detail for a thorough understanding of operational and employee performance giving more control in each shift, as well as having the data and analytics to support continual improvement of both operational and employee performance.

Evaluating individual performance:

Managers can consult dashboards to see a 'balanced' performance score for an individual worker's completed shift, aggregated from six Key Performance Areas (KPA's). Each KPA score is derived from a weighted calculation that aggregates a range of measures. All the KPA's can expand to show the measurement parameters. The KPA's objectively measure and assess performance which enables managers to review individual employees' work over time, looking for strengths and weaknesses, to identify training needs as well as candidates for reward and promotion.

With Cognito iQ OPM there is a full suite of dashboards and reports which provide real-time visibility of the remote workforce with the ability to drill down into the granular employee performance data needed to manage the field operation, analyse performance, make informed decisions and adopt a process of continual improvement. This enables tangible results in key strategic areas such as productivity, customer service and employee engagement.



Dynamic Scheduling

IBM Maximo also delivers dynamic scheduling that can be optimised by a number of criteria in order to increase efficiency, reduce cost and ensure service level agreement (SLA) compliance.

The software allows planners to view any upcoming work graphically, compare the required resources against those available, and adjust accordingly. Planners can use maps to graphically monitor the field force, work in progress, and status. Field workers can receive work and provide real-time status updates to the planners.

Summary of benefits:

- Huge efficiency gains by eliminating routine repetitive assignment action
- Quicker schedule creation allowing for accuracy and compliance
- Reduction in services required to supplement resources
- Allows supervisors to adjust the assignments rather than make them
- Major efficiencies gained by freeing the dispatcher from having to shuffle resource routes to accommodate incoming work
- Optimises routes to maximize productivity of the site or mobile workforce



Cognito iQ Mobile:

Vetasi and Cognito iQ have integrated the power of the back office work and asset management system, IBM Maximo with Cognito iQ Mobile. This cloud-based mobile workforce solution connects workers in the field with the back office, in real-time.



Summary of benefits:

- Guides field workers through each shift; the worker is confident that all safety checks have been done, has the right tools and equipment on board and has a clear plan for the day
- Gives field workers access to all the information they need whilst out on a visit; having access to safety information, health and safety compliance, parts and product information enables workers to focus on the job at hand

- Provides an audit trail; field workers can log information about each task and capture signatures, images as well as customer feedback
- Give managers real-time visibility of the workforce; managers can respond to issues immediately and manage SLA's, increasing efficiency and effectiveness, and improving customer satisfaction

FOCAL365 Analytics

For those companies who wish to exploit the potential of Business Analytics from the data contained within APEX and other Enterprise applications, FOCAL365 provides an open technology platform to help organisations improve the visibility of their global property portfolio and facilities information through an efficient central portal. It has proved an invaluable tool to our clients who now benefit from strategic information from disparate data sources brought together, accessible and comparable in one logical time.

Taking full advantage of the latest web-based technologies and enabling the development of a property solution which provides a range of operational and management services; from searchable libraries and content management through to strategic executive dashboards allowing facility and real estate professionals to connect with the C-suite.



Finance

If you require a new financial system to complement your investment in a CAFM system, SunSystems has a proven integration with APEX. More than 100 enterprises, ranging from small and medium sized enterprises to some of the largest in the world, have installed SunSystems including ISS Technical Services and Integral in the FM sector.

Summary of benefits:

Tightly linked Operations and Financial Management Systems

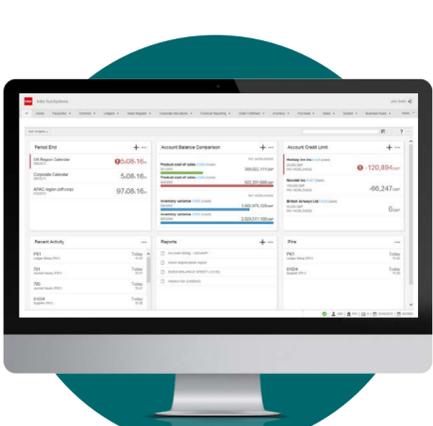
- Real-time updates
- Synchronised master data
- Reconciliation reports

Bringing Operations & Finance teams together

- The data captured at source flows all the way through from operations to the SunSystems ledgers
- The reporting and requires match data at all levels of analysis and is required by the business
- All users be they operations managers or executive management view the same version of the truth

Finance team can view and present the company data from both statutory and management accounting perspective

- Unlimited analysis available in SunSystems ledgers matches the analysis captured in Maximo/Cognito
- Maximo/Cognito coding can be split and mapped directly into the SunSystems ledgers
- Real-time view of profitability of the business at all levels of analysis – available for managers and exec teams 24/7



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